

COVID-19 Rapid Response Central Intake Process

Presented by Susie Kantz
UNM Early Childhood Services Center

COVID-19 Rapid Response process for child care programs

ECECD Child Care Licensing and UNM Early Childhood Services Center have teamed up to streamline the process of reporting a positive COVID-19 case (or close contact) in a child care program.

The goal of this partnership is to:

Ensure programs receive needed support and guidance to re open classrooms and programs with as little disruption to children and families as possible.

Reporting a positive occurrence of COVID-19:

Toll free Rapid Response Central Intake Number: **1-833-866-3272**

This number is staffed by UNM ECSC team members who will support programs through the Rapid Response process.

Leigh Fernandez

Lara Lehman

Amber Lopez

Grace Coca

Jose Cano

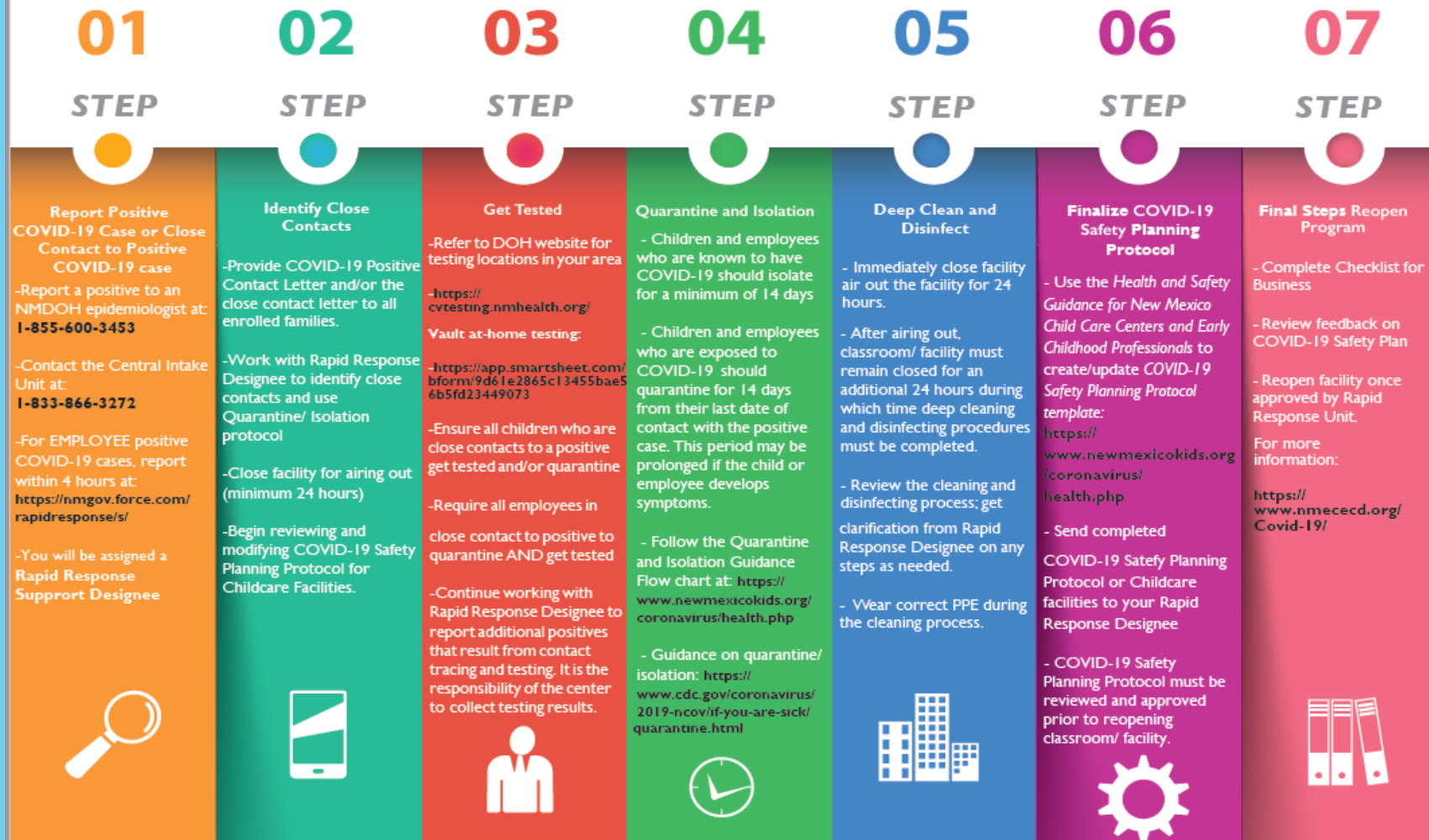
Maria Quintana

Patricia Heffelfinger

Patricia Rodriguez

Calls are answered between 8am-5pm Monday - Friday. If you call afterhours, your call will be returned the next business day. After your initial call you will be assigned a Rapid Response Support Designee who will help support you through the Rapid Response Process.

Rapid Response Process flowchart



Each step that will need to be taken has been mapped out to help ensure the best response to the COVID-19 instance in your program.

All Rapid Response Documents listed are available at www.newmexicokids.org and www.nmececd.org

Step 6 of the Rapid Response Flow Chart: *“Finalize COVID-19 Safety Planning Protocol”*

A webinar is being designed to help guide participants while writing or updating COVID-19 Safety Planning Protocol.

- You will be using the Health and Safety Guidelines and reflective questions that will help ensure each plan is individualized.
- This process is intended to help programs write a plan that is cohesive and individualized to the program, families and the community.
- This webinar will be available in both English and Spanish and available on nmels.org

Look for the launch date in upcoming ECECD announcements.